OPERATOR DESK CARD

KEYS

KEY	DOES	KEY	DOES
F1	First weighment (type the vehicle number first)	**F7**	Reports
F2	Second weighment, or recall an RST from the yard	**F11**	Add a compartment (multi-material)
Enter	Save and print the slip	**Alt+Z**	Zero the indicator (platform must be empty)
F3	View a slip by RST number	**Alt+F10**	Party code (3-digit memory)
F4	Print a slip by RST number (an open RST prints its first-weighment slip)	**Esc**	Abort the open RST (recalled truck: **Back to yard**)
F5	Single-pass with stored tare	**F6**	History by vehicle number

A NORMAL VEHICLE, STEP BY STEP

1. Vehicle on the platform, engine off, nobody on the platform. Wait for **STABLE** on the display.
2. Type the vehicle number (it formats itself), pick the party and material. Type new names when needed; the list learns them.
3. Choose what this first weighment is: **Gross** (loaded now) or **Tare** (empty now). The second weighment will be the other one by itself.
4. Press **F1**. The first weight is captured, the vehicle goes to the yard queue, and a **first-weighment slip** prints: give it to the driver to bring back. (F4 reprints it while the RST is open.)
5. When the vehicle returns, press **F2** and pick its RST from the queue. Wait for STABLE.
6. Press **Enter**. The slip prints with the record number, the seal and the QR code. Hand it over.

RULES THAT KEEP YOU SAFE

- The software captures only a **stable** weight above the minimum. If it refuses, wait; do not force it.
- **Never zero with a vehicle or a person on the platform.**
- A wrong slip is **cancelled**, never edited. Cancelling needs the supervisor's password or the owner's tap on the phone. The cancelled slip stays in the record with your name.
- Do not switch the PC off during the day. SMFW restarts by itself after a power cut and reconnects the indicator.

- Do not unplug the indicator cable while SMFW is running. If the display says NO INDICATOR, check the indicator's power and cable, then Settings › Hardware & indicator › Connect.
- Print problems: Settings › Printer, slip & issuer › Print test slip. Reprint any slip with **F4**.

WHEN THE OWNER'S APPROVAL IS NEEDED

Override of a weight, cancellation, reprint limits, and settings. Press the action; the screen says *waiting for approval*. The supervisor types the password here, or the owner taps Approve on the phone. Do not call the owner for ordinary weighments.

WHEN A PARTY DISPUTES A SLIP

Ask them to scan the QR on the slip with their phone camera. It shows *Genuine slip* with the weights the scale recorded. If they want the record checked at the PC, press **F3** and type the RST number.

NUMBERS TO KEEP

Owner: _____ · Supervisor: _____ · Symphony technical support: **+91 97251 68834**

> Weighing never depends on the internet. If the phone app or the internet is down, keep weighing; the records are on this PC.