OWNER'S PHONE GUIDE: SMFW WOS

SMFW WOS (Wireless Operating System) is the Android app that shows your weighbridge on your phone: live weight, today's slips, money collected, credit due, and every approval that waits for you. One app covers all your weighbridges.

1. INSTALL AND PAIR (ONCE PER PHONE)

1. Install **SMFW-WOS-1.5.6.apk** (Android 7 or newer). Android asks once to allow installs from this source.
2. Open the app and sign in: **Continue with Google**, or type your email, tap **Send code** and type the 6-digit code that arrives from SMFW WOS (check Spam). The first sign-in makes your account; see C10 Login and Sign-up Guide.
3. On the cabin PC: Settings › Mobile app (WOS) › **Pair owner phone**. A 6-digit code appears for 10 minutes. Owner phones can approve; staff phones can weigh but not approve.
4. On the phone, on the site Wi-Fi: **Search this Wi-Fi**, tap the weighbridge, type the code, give the phone a name. Away from the site: **Connect from anywhere**, type the SMFW ID (for example `K2BCR-JDP39`, shown on the PC), and ask the operator to read you the code.

The phone stays paired. Remove a phone on the PC at any time (Settings › Mobile app › paired phones).

Recalled the wrong truck on the phone? Tap **Back to yard** on the yellow ACTIVE bar: the RST returns to the yard with its first weighment and nothing is cancelled.

To look around before pairing, tap **See a sample weighbridge** at the bottom of the first screen. It has made-up trucks, slips, payments and an approval to try; **Exit sample** goes back. Nothing is connected or changed.

2. MY WEIGHBRIDGES

The app opens on My weighbridges. Each site shows: online or offline, slips today, money collected, credit due, approvals waiting. Tap a site to open it. **Add a weighbridge** pairs another site; **Remove** takes it off this phone. When a site's PC is off, you still see the last figures of the day, marked *offline since*.

3. THE FOUR TABS

TAB	WHAT YOU SEE AND DO
Weigh	Live weight, the open RST, the vehicle form. On the site Wi-Fi you can weigh from the phone (First, Second, Save) if the owner allowed it in Settings › Mobile app
Slips	Today's and older slips; reprint at the cabin; send on WhatsApp
Reports	Filters by range, status, party, material; totals; the same figures as the PC

TAB	WHAT YOU SEE AND DO
Pay	Cash, UPI, credit; dues by party; UPI QR for the driver

The menu (☰) has Sounds, Reload, Unpair and My weighbridges.

4. APPROVALS

When an operator asks for an override or a cancellation, the PC shows *waiting for approval* and your phone shows the request with the vehicle, the weights and the reason. **Approve** or **Reject**. If no owner answers, the supervisor can type the password at the PC. Every decision is in the audit log with your phone's name and the time.

5. ALERTS

On My weighbridges switch on **Alerts on this phone**. You are told when an approval is waiting, when the record check raised a warning, and when a weighbridge has been offline for 5 minutes (and when it is back). The phone checks once a minute through the same secure link; a small *SMFW alerts on* notice stays in the status bar.

6. FROM ANYWHERE: SMFW CONNECT

On the PC, Settings › Mobile app (WOS) › Remote access › **Allow phones to connect over the internet**. It shows CONNECTED and the SMFW ID. The phone uses the site Wi-Fi when you are there and the internet everywhere else, without asking, over a secure connection. The app shows only the weighbridges paired to it. If it ever says **Security check failed**, stop and call Symphony.

ACTION	ON THE SITE WI-FI	FROM ANYWHERE
Live weight, slips, reports, dues	Yes	Yes
Reprint at the cabin, WhatsApp a slip	Yes	Yes
Approve or reject	Yes	Yes
Weigh (First, Second, Save)	Yes, if allowed	Only if the site switched on *Allow remote weighing*
Zero, barrier	Yes	Never

7. GOOD HABITS

- Keep *Allow remote weighing* off unless a trusted person at the platform guides the vehicle.
- Name each phone after its person; the audit log shows that name.
- If a phone is lost, remove it on the PC the same day.
- Phones expire after 180 days without use; pair again when needed.

> Technical support +91 97251 68834 · Help › Remote support on the PC lets a Symphony technician see the

screen with your permission.